Commissioning better outcomes with pam

pam solution pack

It’s time to act different…

Public service demand is increasing

Digital and social media channels are bringing people closer together, allowing them to communicate quicker than ever before.

Personal costs are also increasing as people feel the pinch of these tough economic times.

As a result, communities expect more from public service.

Ability to deliver it is reducing

Government agencies are under pressure to do more for less. They have less money to spend than ever before and this is reducing further each year.

Cutting more costs and delivering better services cannot be done through operating alone.

It’s time to act different…

37% (14 million) of Briton’s are at risk of poverty right now….

Cost of reoffending is £13bn

National audit office

£11.5bn of savings to come from government budgets now and a further £5bn in 2015-16

Spending round 2013

5700 Tweets
are sent every second. Communities have higher expectations than ever before. They expect quicker, better public services.
- Brickfish Corp
Tim Ridgway
@ridgwaytim
Follow
Overflowing bins in north laine #brighton due to unofficial industrial action. Seagulls v happy, residents less so... pic.twitter.com/KEispHY5vo
Reply
Retweet
Favorite
More

Joint commissioning

By working together, agencies can pool resources and design solutions that offer better value for money; they can joint commission.

Government supporting drive for partnership working

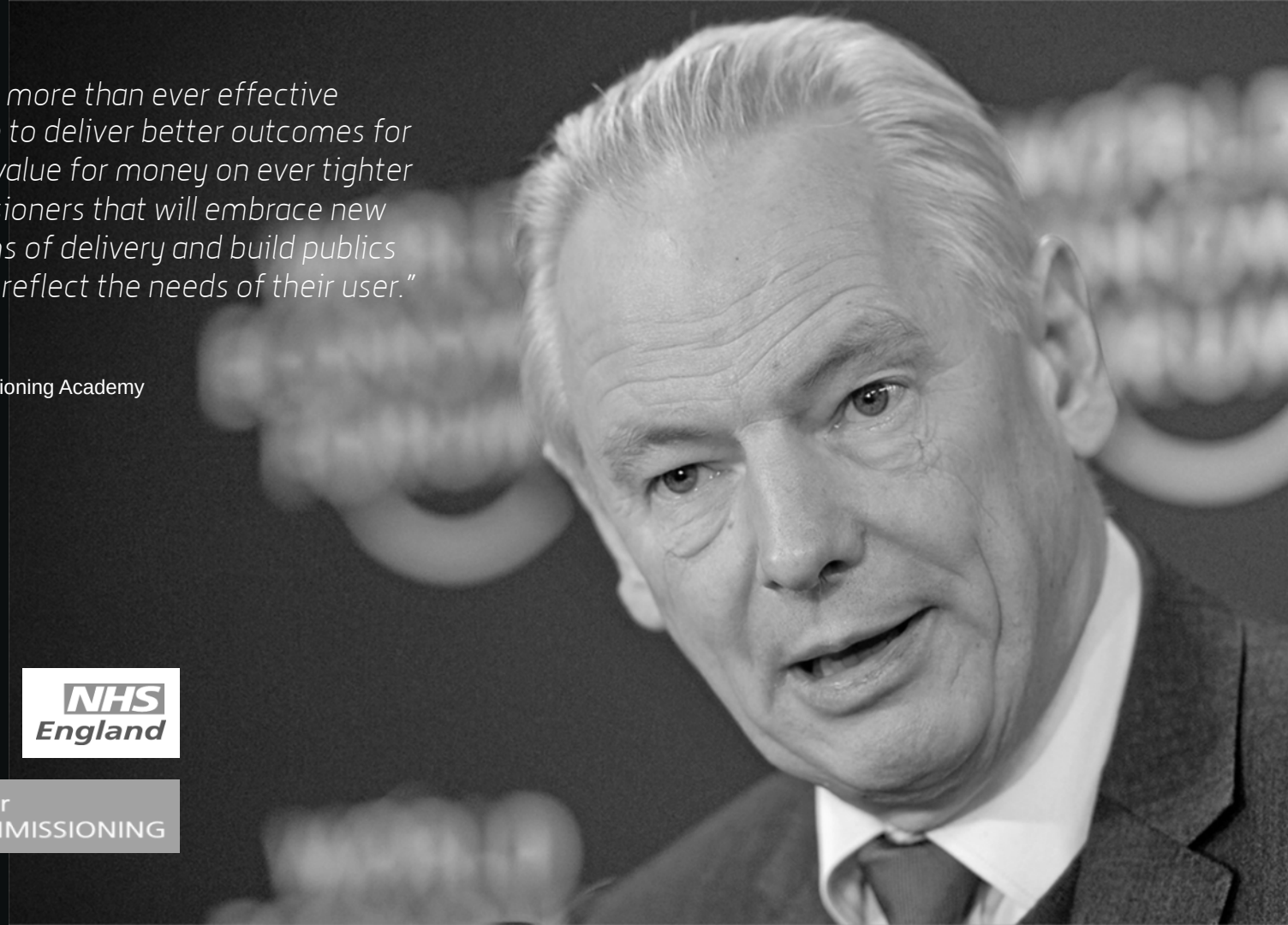
- ✓ £3.8 billion in a single pooled budget for health and social care services to work more closely together
- ✓ Innovation fund of up to £50 million for police forces to work jointly with each other and with local authorities
- ✓ £100 million to help local authorities to cover the initial costs of working with each other, such as new IT systems make the criminal justice system work together more effectively creating a fully integrated criminal justice system

- Spending review 2013

Commissioning is a hot thing in government right now. Government has invested in commissioning academies to help commissioners and providers understand its importance.

"This country needs more than ever effective commissioners able to deliver better outcomes for citizens and better value for money on ever tighter resources. Commissioners that will embrace new and innovative forms of delivery and build publics services that better reflect the needs of their user."

Frances Maude
at the launch of the Commissioning Academy



Commissioning Academy

NHS England

ACADEMY for JUSTICE COMMISSIONING

What's stopping partners working well together?

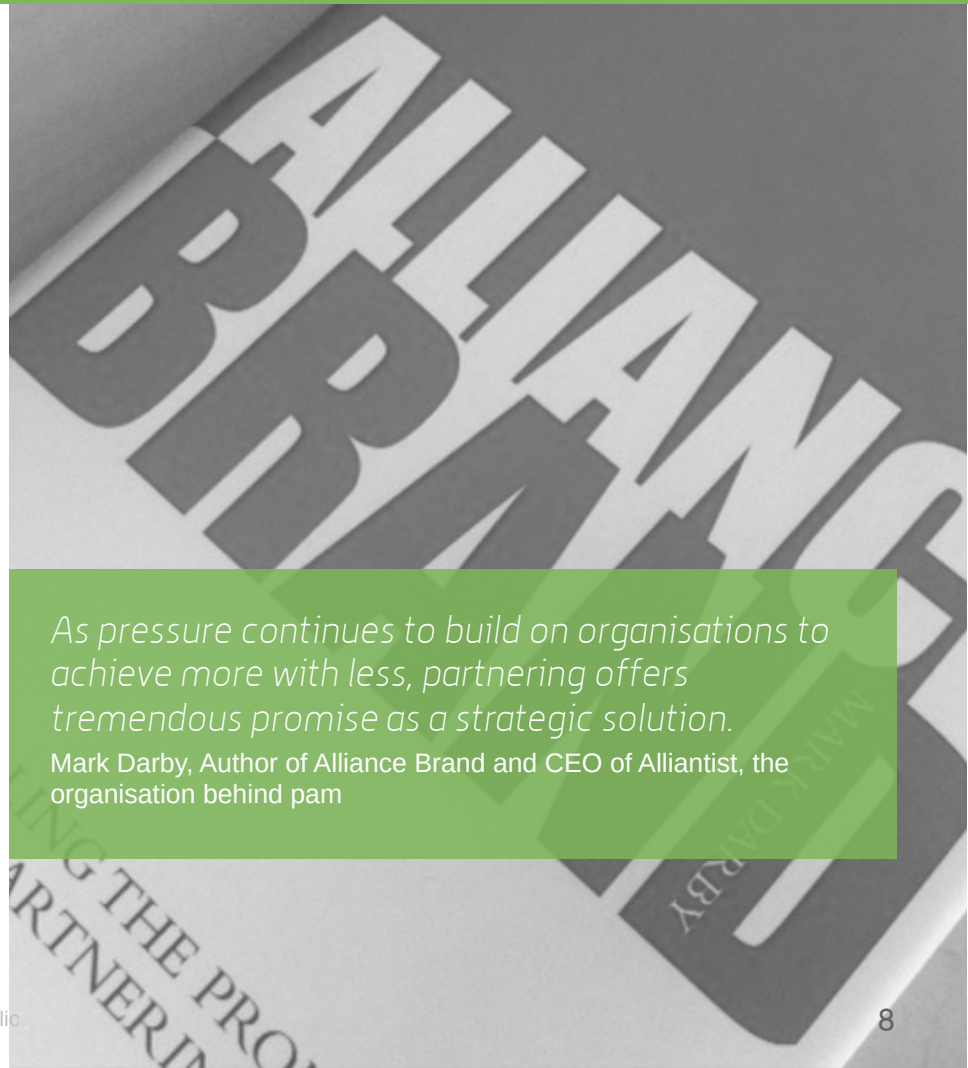
71%

of public service workers experience barriers to sharing information where it is a critical part of their day-to-day work.

- Guardian

Effective commissioning

- ✓ Effective commissioning is simply about delivering the best outcomes for your target group by harnessing the available resources from stakeholders that have an interest in that group's wellbeing.
- ✓ As financial resources become more limited we need to be more innovative and collaborative. This includes harnessing public, private and voluntary sectors to share assets and engage in practices that go way beyond the realm of traditional procurement.



As pressure continues to build on organisations to achieve more with less, partnering offers tremendous promise as a strategic solution.

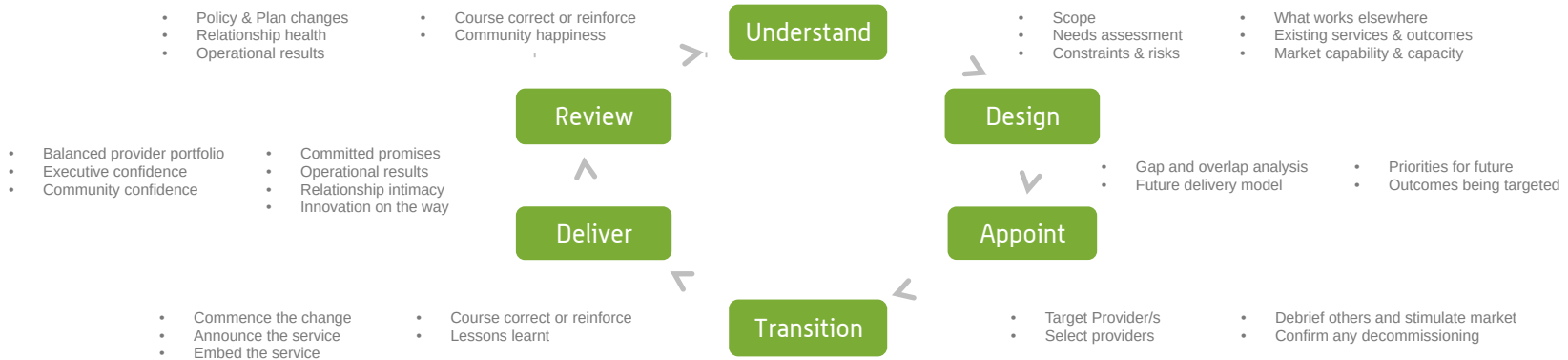
Mark Darby, Author of Alliance Brand and CEO of Alliantist, the organisation behind pam

Getting better outcomes: Commissioning with the 5 'Ps'

The **People** and **Principles** to work well together

- Strong Leadership
- Collaborative Team
- Great Governance

A **Philosophy** to work well together



Place and **Practices** to work well together

- Secure and Trusted 'always on' cloud up to IL3 pan-govt accredited platform
- Collaborative tasking, discussions, document mgt, Updates, tracking, measuring learning
- Structured commissioning work plans, SMART, open team working, strong auditability
- Provider & partner relationship engagement with contacts, contracts, initiative mgt & alliances
- Transition (on/off) with delivery projects & programmes
- Scorecards and measurement
- Performance assessment
- Stakeholder mapping & mgt
- Risk planning & treatment
- Stakeholders groups and workspaces to engage online
- Provider & partner selection
- Negotiation & asset exchange
- Partner & provider relationship assessment

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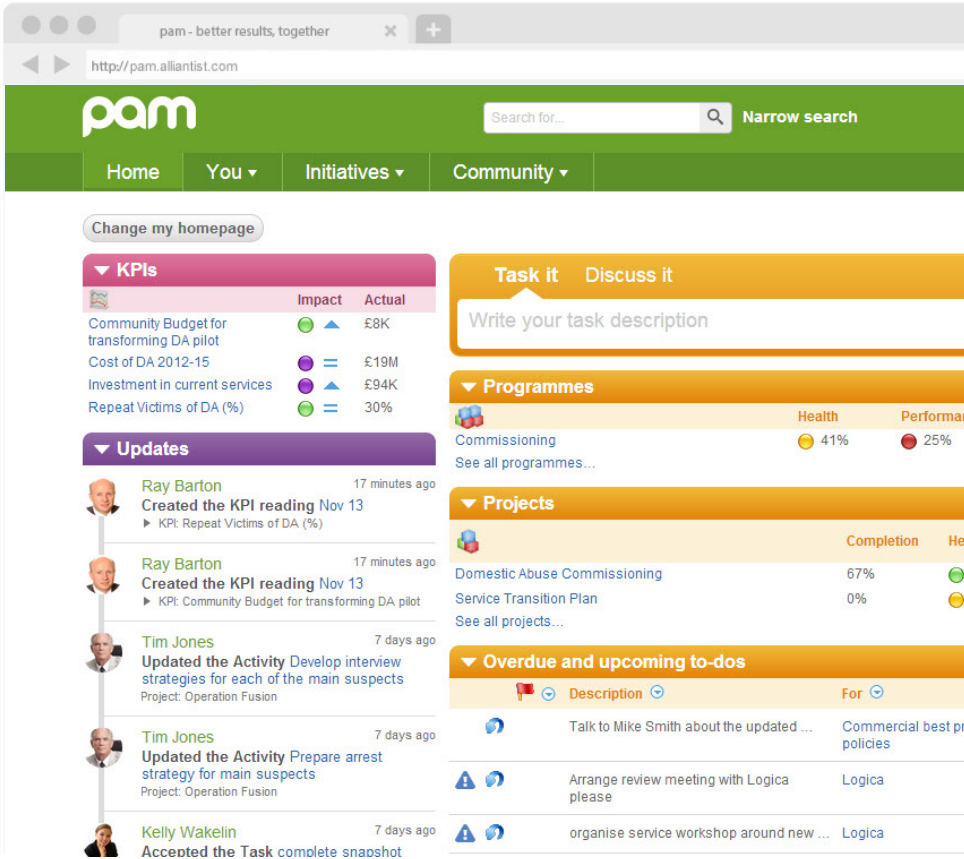
pam is powerful cloud software

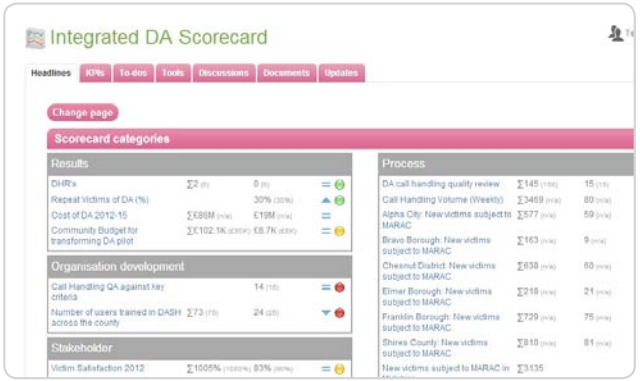
It enables you to share information and benefit from new ways of working in a secure, trusted environment.

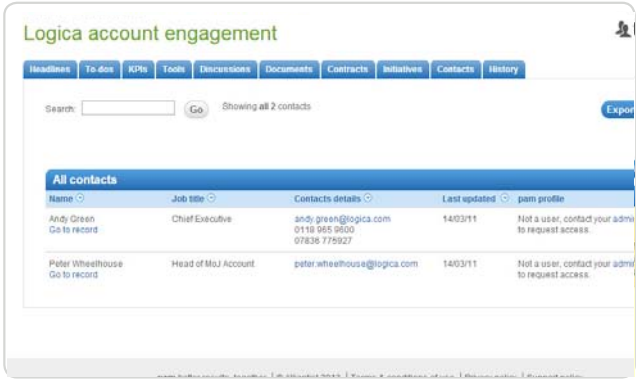
pam has all the features you expect from collaboration software. Unlike other generic services however it also equips teams with the dynamic tools, frameworks and pre-configured solutions that lead to even faster, more effective results, at lower cost.

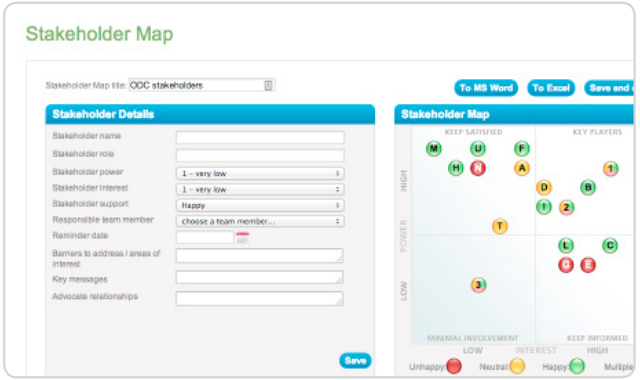
We also stand out with the pam ecosystem, helping your organisation and its partners change for the better.



pam can help you joint commission







One of many pam solutions

Unlike other services, you can future proof your pam investment by using it for a wide range of general and specialist solutions. You can add these in as and when you need.

Multi-agency Operational Working

- MASH (Multi Agency Safeguarding Hubs) Working
- Integrated Offender Management
- Victim Contact Management
- Child Safeguarding & Sexual Exploitation Prevention
- Coordinating Care for Vulnerable Adults
- Organised Crime Group Management & Disruption
- Urban Street Gangs Management & Disruption
- Complex & Troubled Family Transformation
- Multi Agency Public Protection Arrangements (MAPPA)
- Restorative Justice Conference Planning & Delivery
- Domestic Abuse Prevention
- Multi Agency Risk Assessment Conference (MARAC)
- Place Based Management for ASB & Community Development
- Investigation Management with Partners (Complementary to HOLMES2)
- Serious Case Review (SCR's) & Serious Further Offence Reviews (SFO's)
- Community Safety Partnership Working

Strategic Change

- Change management and culture transformation
- Business plan delivery and benefits realisation
- Board working, stakeholder mapping and action management
- Strategic listening and delivery response (putting the "so what" into social media monitoring)
- Project and Programme delivery with outcome measurement

Organisational Growth

- Commissioning and lifecycle management
- Mergers, joint ventures and alliances
- Customer and partner planning, engagement and delivery
- Strategic sourcing, procurement, supplier and category management
- Contract management and provider delivery
- Internal organisation collaboration
- Information security management systems delivery and risk management
- Audit Committee engagement and resolution of recommendations
- ISO and BSI readiness, implementation and monitoring
- EFQM, IIP and UK Excellent Award preparation, assessment and monitoring

Trust and security

We understand your information is valuable and stakeholders need confidence in the service in terms of security, accessibility and reliability.

In order to comply with government policies on management of information and enable people to have the most flexibility in use, pam offers two platform options. These are simply described as pam for up to IL2 (PROTECT level working), and pam up to IL3 (RESTRICTED level working).

Pan-Government Accredited IL3 Service

pam is the first IL3 restricted information service of its type to receive pan-government accreditation meaning that agencies and their partners can trust the environment and quickly adopt the platform to get early benefits. It also saves the agencies themselves spending weeks or months of cost locally accrediting it.

Up to IL2 Service

The code base that runs on the IL2 service is identical to the IL3 service, as is the ISO 27001 and HMG SPF overarching system of management.

UKAS Approved ISO 27001

Alliantist, the organisation behind pam, and pam are UKAS approved ISO 27001. (Registration number ISM 1012806). Our key data centre partners have the same or equivalent accreditations too.

The pam ecosystem

pam has a rich ecosystem that goes beyond software and helps you achieve better results, together...

Why pam for commissioning?

- ✓ Offers the philosophy and practices for commissioning success whether alone or with partners
- ✓ Enables strategic planning and operational delivery in one place
- ✓ Always on, secure and trusted; two versions, with the only pan-govt accredited IL3 platform of its type
- ✓ Future proof your investment and subscribe to what you need when you want it

We have seen the power and potential of how it [pam] can join up the agencies to achieve great things together.

Martyn Underhill, Police and Crime Commissioner, Dorset

At last a product that really does address the selection and management of strategic relationships.

Tim Cummins, CEO IACCM

Can you pam it?

pam is available via G-Cloud, through the Sprint II framework or direct from Alliantist.

Want to learn more?

Call us: 01273 704500
Email us: enquiries@pam-it.com
Visit our website: www.pam-it.com

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