



Saving lives and reducing cost with pam; first pan-government accredited platform for IL3 multi agency working

pam, the collaborative cloud solution for multi agency working is the first solution focused on multi agency working and integrated case management to be awarded the prestigious Pan-Government Accreditation (PGA) for information sharing up to RESTRICTED IL3. It is also the first software as a service on the government G-Cloud to achieve this level of pan government security confidence. pam has also received accreditation for use over the Public Services Network (PSNA) complementing existing access over the Police National Network (PNN) and Government Secure Intranet (GSI).

Alongside its community cloud capability to connect all public service workers, restricted pam IL3 makes real the long held desire for working together in a structured fashion on sensitive subjects, cases and operations across criminal and social justice. Numerous high profile incidents in the press recently highlight information sharing or collaboration failures. Restricted pam addresses these issues and enables partners to have a shared environment with powerful tools to collaborate and deliver better results, together, at lower cost than before.

Assistant Chief Constable Steve Heywood of Greater Manchester Police (GMP) was the first to spot the potential of a 'restricted pam' for operational multi agency working and his comment to others was *"this will blow your socks off"*. GMP and its partners have been using the platform with local accreditation and are excited at the prospect of working with more collaborators now the PGA is confirmed.

In addition to capability for safeguarding children and addressing child sexual exploitation, solutions exist for supporting vulnerable adults and troubled families, as well as tackling anti-social behavior (ASB), organised crime groups (OCG) and urban street gangs. pam facilitates a host of other offender and victim specific work too. Mary Archer OBE is Chief Executive of Essex Probation Trust and one of the early pioneers of pam when it was introduced to Probation five years ago. She said *"pam has made a big difference for us and being able to work with higher levels of security means we can now do even more internally, and with partners on initiatives such as Integrated Offender Management (IOM)."*

For the first time there is an affordable attractive alternative for agency partners to engage in a secure trusted pan government accredited environment. It means that probation, police, health, local authorities and their partners can deliver Multi Agency Public Protection Arrangements (MAPPAs), IOM, Integrated Victim Management (IVM), Domestic Violence (DV), Multi Agency Risk Assessment Conferences (MARAC), Restorative Justice and other services like Serious Case Reviews and multi agency operations to enforce the law and disrupt crime.

Dorset Police and Crime Commissioner Martyn Underhill has already taken steps to deliver his vision with pam. He commented *"I've been using pam as part of my partner working with Dorset Probation, and other strategic partnership activity for example our Criminal Justice Board and Local Resilience Forum. We have seen the power and potential of how it can join up the agencies to achieve great things together."*

Mark Darby is Chief Executive of the organisation behind pam. He said *"today's announcement epitomises what government is aiming for, with SME's and public sector organisations innovating and co-designing together for better outcomes. I'm very proud that we are able to bring restricted pam out at a time when public expectations on services are growing, yet funds for delivery are diminishing. Using pam we can equip the front line public service partners with the tools they need to succeed within a trusted secure environment at much lower total cost, while freeing them up to do what they came into public service for in the first place."*

Ends

Note to editors

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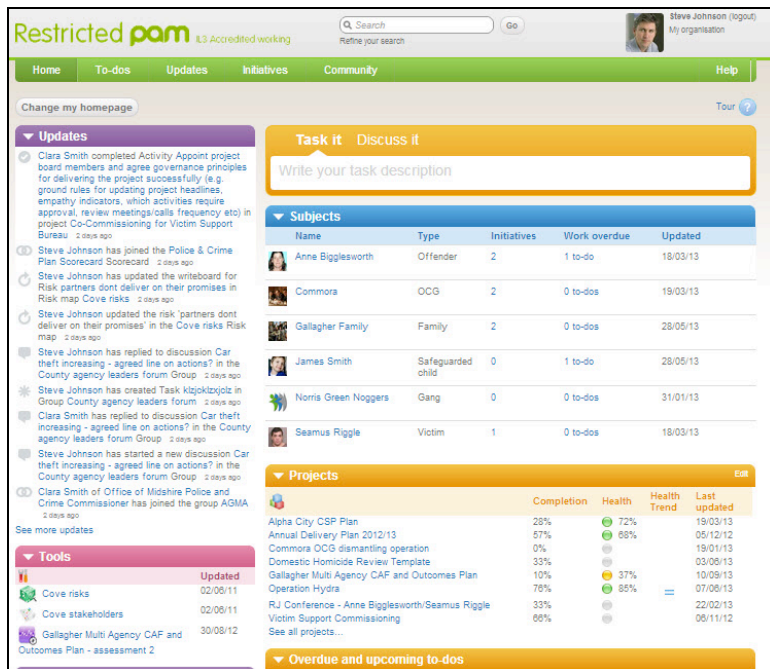
pam overview

pam is more than a collaborative cloud based environment. It is at the heart of a rich ecosystem that enables its users to get better results together, at much lower cost than before.

pam collaborate is the core cloud environment that enables customers and their partners to work together in new exciting ways with considerable savings over old practices. The pam community cloud allows public service workers from different organisations to engage together on 'community wide' shared interests at no additional cost, saving the public purse even more.

pam solutions are pre-configured or custom work environments that enable more specialist work to be done on pam, meaning even lower costs and risks in delivery with heightened outcomes as a result. Solutions exist for strategic change, business delivery and a wider organisation focus as well as multi agency subject case mgt and sensitive operations such as serious case reviews, crime group dismantling and community transformation.

pam avoids the cost and complexity of buying and integrating various specialist applications and continually evolves in close collaboration with its users. It has been built by partnering specialists in close collaboration with public service users who are experts in their particular fields. Available in two platform options (up to IL2 and up to IL3), pam is unique in its ability to efficiently and effectively address many of the internal and multi-agency needs of public service organisations. Designed for those who want to get better results and make life easier, the platform helps change the way work gets done to free people up to do more of what they came into public service for in the first place.



The screenshot shows the 'Restricted pam' web interface. At the top, there is a search bar and a user profile for 'Steve Johnson (logged) My organisation'. The main navigation bar includes 'Home', 'To-dos', 'Updates', 'Initiatives', 'Community', and 'Help'. Below this, there are sections for 'Updates', 'Tools', 'Subjects', 'Projects', and 'Overdue and upcoming to-dos'.

Updates

- Clara Smith completed Activity Appoint project board members and agree governance principles for delivering the project successfully (e.g. ground rules for updating project headlines, empathy indicators, which activities require approval, review meetings/calls frequency etc) in project Co-Commissioning for Victim Support Bureau. 2 days ago
- Steve Johnson has joined the Polio & Crime Plan Scorecard Scorecard. 2 days ago
- Steve Johnson has updated the writeboard for Risk partners dont deliver on their promises in Risk map Cove risks. 2 days ago
- Steve Johnson updated the risk 'partners dont deliver on their promises' in the Cove risks Risk map. 2 days ago
- Steve Johnson has replied to discussion Car theft increasing - agreed line on actions? in the County agency leaders forum Group. 2 days ago
- Steve Johnson has created Task ktqkqkzjzjz in Group County agency leaders forum. 2 days ago
- Clara Smith has replied to discussion Car theft increasing - agreed line on actions? in the County agency leaders forum Group. 2 days ago
- Steve Johnson has started a new discussion Car theft increasing - agreed line on actions? in the County agency leaders forum Group. 2 days ago
- Clara Smith of Office of Midshire Police and Crime Commissioner has joined the group AGMA. 2 days ago

Tools

Tool	Updated
Cove risks	02/08/11
Cove stakeholders	02/08/11
Gallagher Multi Agency CAF and Outcomes Plan - assessment 2	30/08/12

Subjects

Name	Type	Initiatives	Work overdue	Updated
Anne Bigglesworth	Offender	2	1 to-do	18/03/13
Commora	OCG	2	0 to-dos	19/03/13
Gallagher Family	Family	2	0 to-dos	28/05/13
James Smith	Safeguarded child	0	1 to-do	28/05/13
Norris Green Noggars	Gang	0	0 to-dos	31/01/13
Seamus Riggle	Victim	1	0 to-dos	18/03/13

Projects

Project	Completion	Health	Health Trend	Last updated
Alpha City CSP Plan	28%	72%	●	19/03/13
Annual Delivery Plan 2012/13	57%	88%	●	05/12/12
Commora OCG dismantling operation	0%	68%	●	19/01/13
Domestic Homicide Review Template	33%	●	●	03/08/13
Gallagher Multi Agency CAF and Outcomes Plan	10%	37%	●	10/09/13
Operation Hydra	76%	85%	●	07/09/13
RJ Conference - Anne Bigglesworth/Seamus Riggle	33%	●	●	22/02/13
Victim Support Commissioning	66%	●	●	06/11/12

Overdue and upcoming to-dos

About the organisation and its partners



Mark Darby

Mark Darby is Chief Executive of Alliantist, the organisation behind pam, and its public service focused subsidiary Achieve More CIC. The organisation is 8 years old, has 14 staff, and continues to grow organically without external funding. It outsources data centre operations to organisations including SCC who were the first pan government accredited IL3 data centre provider. The pam ecosystem also has specialist pam partners such as One Team Policing and Open Eye Communications who help customers take advantage of the opportunities for change that the pam platform enables. Our shared mission is to make the world a better place through having more productive collaborations and profitable relationships. We believe that people and their partners deserve to be given the right tools to do their work together well. It's why we built pam.

Mark is also the author of a leading book on partnering, Alliance Brand, and has extensive experience in change management too.

Mark has a blue chip organisation background including leading Deloitte's Extended Enterprise practice. Since starting Alliantist he has devoted much of his time to help improve public service and is considered a trusted advisor to many organisations in Criminal justice and increasingly Social Justice where he is part of a specialist network advising around the social justice strategy led by Iain Duncan Smith.