

PCCs - what's expected...

New commissioners have to deliver - but they can't do it alone. They **MUST** change the system and work more effectively and efficiently with others.

Customers:

- Listen & engage with the public
- Help victims & vulnerable parties
- Inspire the business community
- Manage all correspondence

Policing:

- Appoint & review Chief Constable
- Drive Police and Crime Plan
- Deliver Strategic Police Requirement
- Oversee Force performance

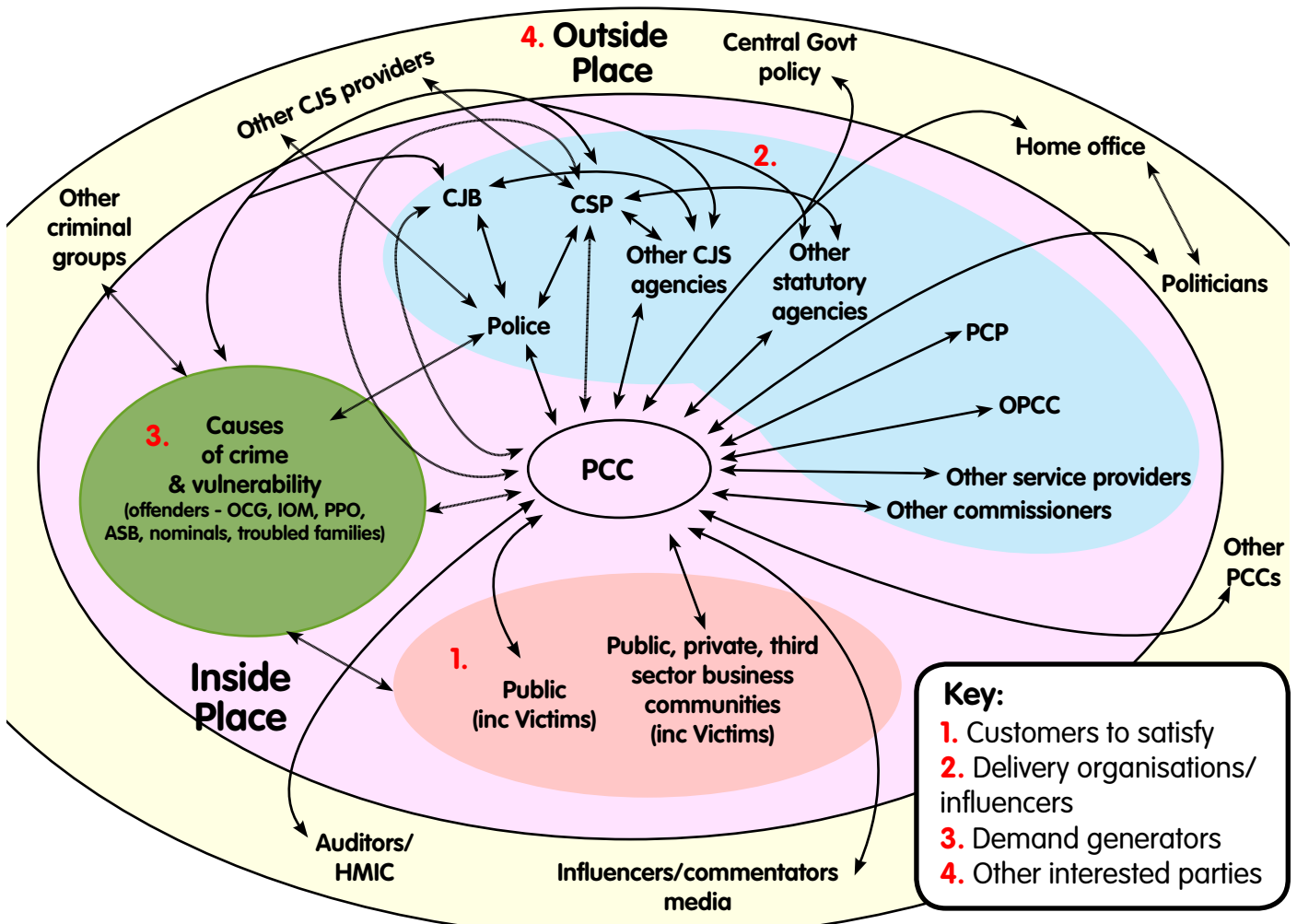
Overall delivery:

- Commission services and instill PBR
- Engage & manage service providers
- Encourage multi-agency innovation
- Join up the broader ecosystem

Office of PCC:

- Develop and deliver policy
- Equip and inspire the team
- National & regional collaboration
- Work with Police & Crime Panel

PCCs and their partners need to adopt 21st century working practices. Better outcomes will derive from better interactions in the complex ecosystem. More innovation is required to achieve better overall results at a lower total cost, by working together.



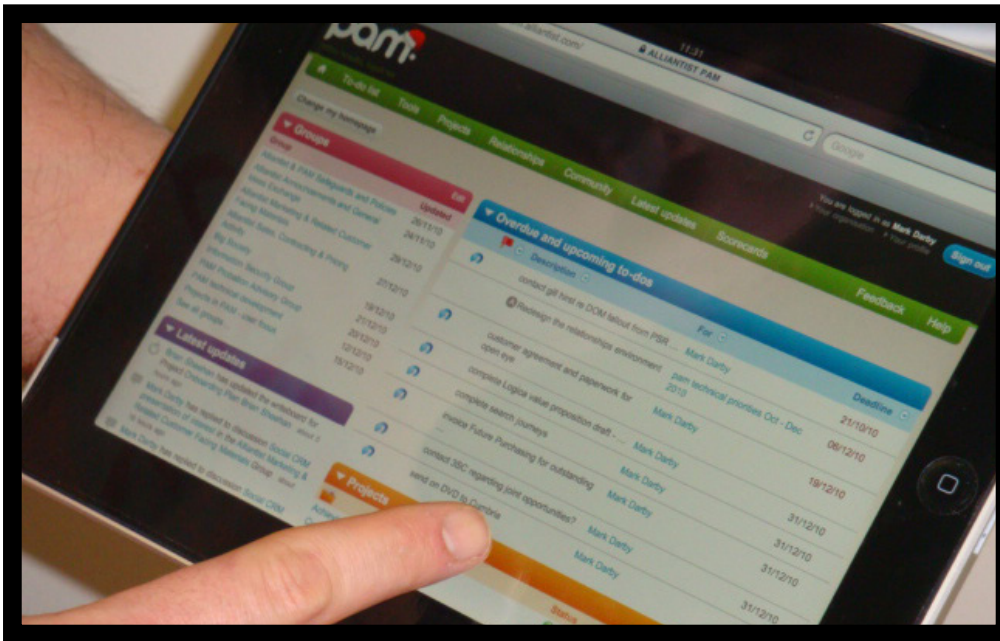
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Achieve more and make life easier...

Have all your core work in one place, accessible when and where you want it, in a safe and secure cloud solution. pam is a platform for change and relationship success. It's a collaborative software environment with rich functionality that is easy to use. So leave behind old ways of working and avoid the cost and risk of using multiple applications.



pam works with smart devices and facilitates flexible mobile working

pam has complementary services that help add even more value:

Strategic listening & social media monitoring provided by:



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delivers better outcomes for less...

- Pre-built frameworks for personal, organisational and ecosystem change & development
- Tasking, briefing and co-ordination
- Stakeholder & risk management
- Scorecards & KPIs
- Plans, projects and programmes working
- Community & group working
- Transition & delivery confidence tools
- Audit & inspection frameworks
- Commissioning lifecycle toolkit
- Service provider, supplier and partner account & alliance working
- Public correspondence
- Multi-agency domestic account & case management (OCG, IOM, PPO, MAPPA, Marac, ASB, troubled families)



'pam translates strategic vision into effective and efficient delivery'

Dan Steadman, Chief Exec (Defacto), Office of Sussex PCC



'This will blow your socks off'

Asst Chief Constable Steven Heywood Gtr Manchester Police

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